

Level: Secondary 2 (KS3)

Theme: Buying Clothes in a Boutique

Skill:

1. Speaking
2. Writing

Form:

1. Expressing preference
 - (i) *would prefer*
e.g. - I'd **prefer** chocolate brown.
- I'd **prefer** one which just fits...
 - (ii) *prefer + nouns or pronouns*
e.g. - I **prefer** the 24 one...It feels better.
2. Modal verbs – Can and Could
 - (i) *for offers*
e.g. - **Could** I be of any help?
- Is there anything else I **could** help with?
 - (ii) *for requests*
e.g. - I have to try it on and see which are better. **Can** I?
3. Fillers
e.g. - **Well**, I'm looking for a round-neck sweater.
- **Um**...I'd prefer chocolate brown.
- **Okay**, it seems a good idea.
4. Question-word questions – 'What...?' and 'Which...?'
e.g. - **What** waist size would you need?
- Right, **what** colour do you have in mind, madam?
- **Which** size is better?
5. 'Do' as an auxiliary verb to form questions – Yes/ No questions
e.g. - **Do** you have it? Yes, we do have chocolate brown for it.
- **Do** you accept Master Card? Yes, madam...

Objectives: By the end of the lesson, students should be able to

- communicate with the sales representative effectively when they are buying clothes in a boutique
- know the styles of two different text-types (i.e. Conversation and Leaflet)
- use different types of vocabulary including names of clothes, names of fabrics and names of colours.

Context: In a boutique, a dialogue between a sales representative and a customer.

Task: In this task, learners are going to familiarise themselves with the situation in a boutique and learn how to communicate with the sales representative effectively.

In Part 1, learners are asked to recall their experience and discuss with their classmates the kind of language they usually use in a boutique. In Part 2, learners will have a chance to practise with their classmates a dialogue between a sales representative and a customer in a boutique and be familiarised with the situation. In Part 3, learners get in pairs and write a 3 – 5 minute dialogue (the output) which is based on the information of the Imperial Fashion leaflet.

Procedures:

Giving students a brief introduction of the objectives for the lesson and some ideas for Part 1 activity.	5 minutes
Students working on their own for the first part of the Part 1 activity (brainstorming) – to think about how to describe details to the sales representatives when buying clothes.	2 minutes
Students discuss with their classmates the ways to tell the sales representatives details when buying clothes.	3 minutes
Teacher helps the students to summarise the ways of asking the sales representative for the clothes they're looking for.	5 minutes
Students get into pairs to practice and familiarise themselves with the dialogue between a sales representative and a customer in Part 2.	10 minutes
Teacher tells the students what they have to do in Part 3. The teacher will look at the Imperial Fashion leaflet with the students and give them some ideas in composing their dialogues.	10 minutes
Total	35 minutes

Task 1 Buying Clothes in a Boutique

Part 1



Shopping is no doubt an exciting activity for almost everyone! People especially enjoy shopping in other countries such as Japan, France and the US while they are travelling in these places. However, when you are in a boutique, do you know how to describe details to the sales representatives like what kind of clothes you are looking for; what size you want; and what colour you prefer? **Let's brainstorm and discuss the situation with your classmates.**

Part 2

After discussing with your classmates different ways of asking the sales representatives for the clothes you're looking for, read the conversation between a sales representative and a customer in a boutique. Get in pairs with your classmates and practise the following dialogue.

S: Sales Representative

C: Customer



- S:** Good afternoon, madam. Could I be of any help?
- C:** Well, I'm looking for a round-neck sweater.
- S:** Right, what colour do you like, madam?
- C:** Um...I'd prefer chocolate brown. Do you have it?
- S:** Yes, we do have chocolate brown. What size please? They come in small, medium and large.
- C:** Um...I'd prefer one which just fits...I guess a small one then.
- S:** Okay, here you are. Do you want to match it with some trousers? We have some new arrivals.
- C:** Okay, it seems to be a good idea. Um...I'd like to match it with a pair of dark green trousers. Do you have any?
- S:** Yes, certainly. What waist size do you need?
- C:** Um...I think 24 or 26. I have to try them on and see which is better. Can I?

S: Sure, I'll get you both size 24 and 26 to try on.

C: Okay, thanks.

(After the customer has tried the trousers on.)

S: Which size is better?

C: I prefer the 24 ...It feels better.

S: Okay, I'll get you a new one. Is there anything else I could help with?

C: Well, I think that's enough for today.

(At the cashier.)

S: That'll be \$699 please.

C: Do you accept Master Card?

S: Yes madam....Please sign here....Here's your receipt.

C: Thank you very much!

S: My pleasure, madam. Thank you for shopping here and have a nice day. Bye!

C: Bye!



Part 3

In Part 2, we have practised the dialogue between a sales representative and a customer.

Now, with your partner, please compose a 3-5-minute dialogue which is based on the information in the Imperial Fashion leaflet on the next page.

Imperial Fashion

*** Item of the Week ***

*Each and every week – a special item
at a special price!!*



Multi-Striped
V-Neck Sweaters
~~\$220~~ → Now **\$120**



Women's Corduroy Skirts
~~\$245~~ → Now **\$110**



Fleece Scarves
~~\$120~~ → Now **\$75**



Dotted Knit Hats
~~\$115~~ → Now **\$70**



Boot-cut Jeans
~~\$495~~ → Now **\$295**



Knit Gloves
(Pink/ White/
Black)
~~\$90~~ → Now **\$65**



Hooded Zip Sweaters
(Dark Gray/ Navy Blue/ Crimson Red/ Green)
~~\$395~~ → Now **\$225**



Leather Belt
~~\$100~~ → Now **\$65**



Velvet Gold-Button
Blazers
(Purple/ Turquoise/ Dark
Brown)
~~\$595~~ → Now **\$325**



Knit Turtlenecks
~~\$225~~ → Now **\$115**

Messenger Bags
(Red/ Black/
Chocolate Brown)
~~\$195~~ → Now **\$110**



Dotted Knit Cardigans
(Gray/ White/ Brown)
~~\$395~~ → Now **\$245**



Select styles and colours only. For a limited time, while supplies last.